

Travel documents *MS Prinzessin Katharina*



1. Embarkation

Embarkation takes place at **4 pm**.

Please plan to arrive in good time in order to respect the scheduled embarkation. Please inform us timely if you arrive with delay. The ship must depart on time.

Please note that an earlier embarkation is not possible for organisational reasons. If necessary, however, you may deposit your luggage (no bikes) on board already from 2 pm onwards.

Please label all pieces of luggage with a luggage tag, making sure that it has your name, the cabin number and the ships name on it.

2. Disembarkation

Disembarkation is expected to start after the arrival of the MS Prinzessin Katharina in Passau, from around 11:30 am.

Please do not forget to hand over your cabin key at the reception.

We recommend for train travelers to book a train from 13:30 at the earliest.

3. Entry Regulations

EU citizens need a valid passport or ID-Card.

All passengers who are not EU citizens, or EU citizens with special situations (e.g. dual citizenship, permanent residence abroad, limited validity travel documents), we would kindly like to ask to contact timely their competent embassy to inform about the respective visa and entry regulations.

4. Arrival in Passau



For detailed information about the cruise dock of your ship, please see attached travel documents.

Arrival by Train:

Your travel destination is Passau.

Distance from the main station to the cruise dock Lände Lindau: approx. 5 km

regular bus Passau ZOB (central bus station) – cruise dock Passau Lindau: 300 m from the main station to the ZOB, from ZOB platform 1 A/B

Line 1 – Direction Zahnradfabrik Werk 1 (Gearwheel factory, 1): Departures every hour, from 09:30 am, Exit Lindau

Line 3 – Direction Bäckerholz: Departure 02:45 pm and 04:15 pm, travel time approx. 15 min, exit Lindau

Arrival by Plane:

Arrival at Airport Munich.



Afterwards possibility to continue by train via Freising to Passau with the „Regio Ticket Donau-Isar“ or with the „Bayerticket“, which costs approx. 24,00 € for the first person, each additional person pays a surcharge (for up to 5 passengers).

For information about regional tickets and train connections please check www.bahn.de (effective Jan. 2023).

Arrival by car:



Parking in the Globus Garage / Eichberger Schiffservice

(Booking in advance is required): <https://www.se-tours.de/de/service/parkplatz-donau>

Parking space inclusive transfer to/from ship

€ 78.-

Parking garage inclusive transfer to/from ship

€ 92.-

Bicycles do not count as luggage and must be registered separately. Transport per bike is charged at € 5.00.

Emergency number for the day of arrival (in case of traffic jam etc.): **+49 (0) 851 989 000 168**

Key information for the parking and transfer service:

Car drop-off will be from 12:00 to 3:00 pm

From 12:45 am, every 30 - 45 min, there runs a transfer to your ship.

- First park your car in the short-term parking lot of the garage // driveway.
- Check-in at the reception and pay the parking space. Have your parking confirmation from Globus Garage handy. Payment is possible in cash, by EC or credit card.
- Unload your luggage and make sure that all pieces of luggage are labelled with a luggage tag with the name of the ship, your cabin number and your name on it (please write clearly). The Globus Garage employees will help you and store them onto the respective vehicles.
- Please keep your carry-on baggage with you. Your luggage will be transported separately.
- Park your car in the assigned parking space. Detailed information about the parking space you get on site.
- Transfer buses will take you to your ship approximately every 30-45 min.



5. General information about the ship

Technical Data:

Length: 110 m // Width: 11,20 m // Draught: 1 m // Passengers: max. **140** // Flag state: Malta

On board this premium ship, classical elegance, tasteful furnishings and a friendly crew await you. Enjoy the special atmosphere and allow yourself to be spoiled by fine food and tasty dishes.

Ship facilities:

Panoramic restaurant • a cosy saloon • two bars • a welcoming foyer • a book corner • a small store • massage parlour • spacious, partly covered sun deck with deck chairs

Cabins:

71 outside cabins • approx. 11 m² in size • French balcony (floor to ceiling panoramic sliding doors) on the upper deck • big Panorama windows (cannot be opened) on the main deck

Cabin features:

Sofabeds and a Pullman-bed (folded up against the wall during the day for more comfort) • the 3-bed Cabins features a fold away wall bunk bed (max. 80kg) • shower and WC • SAT-TV • hair dryer • AC • On-board radio • phone • mini fridge



MS PRINZESSIN KATHARINA



- 2-Bett-Kabinen Hauptdeck
Two-bed-cabin main deck
- 2-Bett-Kabinen Hauptdeck vorne/hinten
Two-bed-cabin main deck in front/astern
- Einzelkabine Hauptdeck
Single cabin main deck
- 2-Bett-Kabinen Oberdeck mit französischem Balkon (bodentiefe Fenster zum Öffnen)
Two-bed-cabin upper deck with french balcony (floor-to-ceiling windows that can be opened)
- Einzelkabine Oberdeck mit französischem Balkon (bodentiefe Fenster zum Öffnen)
Single cabin upper deck with french balcony (floor-to-ceiling windows that can be opened)
- 3-Bett-Kabine Oberdeck mit französischem Balkon (bodentiefe Fenster zum Öffnen)
Three-bed-cabin upper deck with french balcony (floor-to-ceiling windows that can be opened)

Honest words:

River cruises cannot be compared to ocean cruises. Due to the smaller size of the ship, cabin and living space is limited. On some docks, several ships may be tied up alongside each other and hence the view may be restricted or noise pollution may occur. Please consider that on the one hand your ship is your hotel, on the other hand, however, it is an engine that has to run constantly –even at night-time, therefore a certain level of noise is inevitable.

6. Bord ABC

Air Conditioning

On board, all rooms are air-conditioned and all cabins feature individually controlled air-conditioning. Please note that the air-conditioning is working properly only if all doors and windows are closed.

Announcements

There will be loudspeaker announcements, for instance, when excursions are about to start or when there are important short-term programme changes. Please understand that announcements will not be broadcast in the cabins, also the transmission to the sun deck may be disturbed

Beverages

You will find reusable water bottles in your cabin. We kindly ask you to leave them in the cabin. They will be refilled daily as necessary. This service is subject to charge

The bar/saloon is accessible at all times. We offer a wide range of drinks here daily from 10:00 hrs until at least 23:00 hrs.

All drinks are charged to your on-board account and billed at the end of the cruise. You will receive a receipt for your ordered drinks.

Change of itinerary

A change of itinerary due to technical reasons or due to unforeseeable events may become necessary despite careful planning. The tour management will immediately inform you about any change, which could also affect the excursions, and we will endeavour to provide suitable alternative arrangements.

Change of towels / cabin cleaning

Your cabin will be cleaned daily. We would kindly like to ask you to help us protect the environment by reusing the towels in your cabin. If you need fresh towels, put the dirty ones on the floor. The crew will replace them with clean ones.

Clothing

During the day aboard and during the shore excursions, we suggest that you wear casual attire and comfortable shoes. On the weather deck, it is best to put on no-slip shoes. We recommend that you bring a warm jumper or sweater for chilly evenings on deck.

You cannot go wrong wearing nice casual clothing. Please do not wear bathing suits or short trousers for dinner. For the gala dinner, we suggest smart evening wear. There is no formal dress-code.

For the bike tours we recommend:

- 🚲 Cycle helmet, padded cycling pants and cycle gloves
- 🚲 Headgear
- 🚲 Trainers
- 🚲 Sun and rain protection, sunglasses
- 🚲 Warm jumper or sweater for chilly evenings on deck
- 🚲 Swim wear and towel for warmer summer days

Crew area

There is a dedicated crew area, please respect the crew's wish for privacy. Guests are not permitted in the crew area.

Drinking water

The water on board is of drinking quality and is perfectly suitable for personal hygiene. However, as it is kept in tanks and is not running water, we recommend that you order mineral water at the bar or in the restaurant.

Excursions

Booking on board through your cruise director is possible. Payment is made in cash or by EC card in €.

Please note that the number of participants is limited. Short-term bookings may not be considered.

Once excursions have been booked and paid they are not refundable (except in case of cancellation by SE-Tours or if the minimum number of participants has not been reached).

Please note that there may be changes in the excursion programme, the starting times and also the boarding and landing sites, e.g. due to weather conditions or lock closures. We reserve the right to make changes to the itineraries and excursion programmes.

For more information on the excursion programme, please see the enclosed travel information.

Hair Dryer

All cabins feature hair dryers.

Internet access / WiFi zone

WiFi is available on the ship for a fee. Please refer to the reception for the exact rates.

Gratuities

In accordance with the international practice on river cruises, it is customary to tip the staff. Tips are an acknowledgement for a good service, and as a matter of course, it is up to you if and how much tip you want to give. The suggested gratitude is 8.00 – 10.00 € per person and per day.

Lost and found

All lost items are taken to and can be collected at the reception desk.

Meals / Table Reservations

Meals will be served in one sitting; thus all passengers dine together. Please refer to the daily programme for the exact times. Tables are assigned upon embarkation. Please dine on your assigned table for the duration of the journey.

If you would like to share the table with fellow passengers who are not booked in a group with you, please inform us or your travel agent 14 days prior to departure. We will include this in your booking as a non-binding customer request.

Please understand that you are not allowed to take away any food from the dining-area.

Medical Care

During the cruise, there is no resident doctor on board. In the event of a medical emergency, please immediately refer to the crew or to your tour management, they will help you finding the next local pharmacy or doctor.

If you take prescription medication, please remember to bring an adequate supply for the duration of the journey.

Minibar

A small refrigerator is located in each cabin.

Mooring facilities

The mooring places are assigned by the port authorities. There can always be changes to moorings at short notice. Please always inform yourself before leaving the ship.

In some towns and cities, it is common practice that the port authority designates the same mooring place to more ships due to traffic volume. In this case, the ship is tied up alongside another ship and the sight from the cabin window might be impaired, and it may as well come to noise pollution.

Payment method

The currency on board is the Euro. The following means of payment are accepted on board: Cash (Euro), EC card (Maestro and V-Pay) and credit card (Visa-Eurocard and Mastercard).

Pets

Pets are not allowed on board.

Safety-Regulations

You find yourself on a ship with high security standard and a reliable crew. On the day of embarkation, there will be a safety briefing. Please always follow the captain`s instructions and inform yourself about the safety regulations on board the ship.

Evacuation plans are displayed on the corridors as well as on your cabin door. Life jackets you will find in your cabin either under the bed or in the wardrobe.

Smoking on Board

Please note that smoking is prohibited in all areas of the ship except for the sun deck. We would kindly like to ask all smokers to consider non-smokers around them.

Shore excursions

Please always wait for the ship's official clearance before going ashore.

Everytime you leave the ship, always double- check the ship's departure times and mooring places. Also the mooring place may be changed at short notice.

Please always hand in your cabin key at the reception desk when going ashore. You will receive a cabin card in return. In this way, the crew always know exactly if a guest is missing

Special Dietary Needs

Please let us know timely prior to departure if you have special dietary requests in order to allow us to inform the crew about your wishes. In case of lactose and/or gluten-free diet and special food requirements, a fee of 25,- till 50,-€ per guest may be due on board. For logistical reasons, we can neither cater for strictly vegan diets nor for very special dietary restriction diets, like multiple allergies. For special diets, we recommend that you bring along a small supply of your daily foods.

Sun deck

The spacious sun deck is equipped with seating, tables and comfortable deck chairs. Parts of the sun deck can be covered when the sun gets too hot.

Due to locks and low bridges, the sun deck may be temporarily closed for your own safety.

Television

The ship features a satellite TV system, thus for most part of the journey the reception is guaranteed. When passing bridges and staying in locks, and on certain sections, programming may temporarily be unavailable. We apologise for any inconvenience.

Valuables/Safe

There is no safe in your cabin. In general, we recommend that you do not take any valuables with you on your journey. If necessary, your valuables can be deposited at the reception. We recommend that you bring little money on excursions, keep valuables on your person and avoid wearing expensive jewellery.

Voltage

In every cabin, there are 220-V sockets.

Wake-up service

If you would like to be woken up individually, please let the reception know.

Welcome aboard reception

During the welcoming on the first evening, you will learn important details about life on board and receive additional information regarding your first cycle day. Afterwards, the captain and tour manager will be happy to invite you for a welcome drink. For meeting times and locations, please refer to the information panels in the foyer.

7. Bicycles

The rental bikes are at your disposal any time during the whole trip; however, this does not include any additional dates booked separately.

We kindly ask you to take care of our bikes during the whole trip and to lock your bike securely in a secure area. Never leave the bikes unattended (especially in the inner cities).

During the journey, you are liable for any damage caused to your rental bike.

Bike Hand Over

On the first day of cycling, on board, you will receive your rental bike and the following bike equipment:

1 pannier per bike

1 bike lock

1 repair set, 1 air pump (per cabin)

On receiving your bike, please check that it has everything necessary attached and that it is in good working condition. Please advise the crew, should you notice any defects – so they may assist you immediately.

Every morning before you commence your bike tour, please take special care to ensure that you use the bike that has been assigned to you to avoid any unnecessary mix-ups.

At the end of your journey, please return the rental bike and the equipment to the tour manager or crew in the same condition and completeness as when you received them.

Our Rental Bikes

7-gear and 8-gear-tour bikes:

You will receive a high quality 28-Inch unisex city tour bike, manufactured by Velo de Ville from Münster, Germany. As the company uses proven quality for all components, you may rest assured that you cycle comfortably and safely on all roads.

Bike Theft

Never leave your bike unattended and always lock it due to high risk of theft. We highly recommend that you do not bring your bike when going on a sightseeing tour or going for a stroll through the city. A bike theft must be reported to the police – often stressful and time consuming.

Bike Malfunctions

Breakdowns can easily occur even with brand new and well-maintained bikes. Punctures will be fixed by you, for bigger damages please contact a member of the crew or the tour manager. Please do not have any repairs done on the rental bike without our consent. For technical problems with the bike, please approach the tour manager.

Own Bikes, E-Bikes Tandems

Generally, we recommend that you rent one of our bikes for the duration of the trip.

We shall not be held liable for neither loss or theft nor for damages on personal bikes – this includes also damages occurring during the transport on board or back ashore.

Repairs you have to do yourself, the breakdown service is not included for private bikes.

You are personally responsible for the transportation of your bike to the starting point and back home.

Important note for own bikes brought on board

Bags (handlebar bags / panniers and baskets, etc.) attached to the bikes must be removed. Bikes with extra width cannot be transported on board; we cannot guarantee that bikes with their bags still attached will be brought on board.

Own E-bike

You can charge the battery of your electro bike in the wall outlet of your cabin. Please do not forget to bring a spare battery. E-bikes exclusively with removable battery pack We exclude any liability for loss, theft and damage - this also applies to damage caused by transportation from shore to ship or vice versa

Safety Regulations

We recommend that you always wear a bike helmet. In some countries, the wearing of helmets is mandatory: In Austria, helmets are compulsory for children under the age of 13, in Slovakia for all cyclists outside built-up areas and generally for children under the age of 15. High-visibility vests are compulsory in Slovakia and Hungary in poor visibility and at night.

Please note that on our journeys, up to 18 years, helmets are always mandatory.

In Hungary, Slovakia and the Czech Republic, visibility –jackets are mandatory in bad weather situations and darkness. Please bring your own helmet and, if required, also your visibility-jacket.

Did you like our rental bikes? SE-Tours is sales partner of Velo de Ville. Design your dream bike on www.velo-de-ville.de and send us an e-mail, info@se-tours.de.

8. Tour Descriptions for Cycle Tours

The cycling tours are self-guided. There will be daily briefings on board with detailed information about the daily programmes.

The tour descriptions for the daily cycling tours you find in the cabin.

Prior to departure, you can download these descriptions as well as the GPS tracks for the recommended cycling tours from

our homepage:

www.se-tours.de/Reiseinfos/Routenbücher und
GPS-Daten zu unseren Reisen



9. Information-Videos

On our home page, you can take a closer look on life on board already before starting the journey. Our videos show daily life on board and some impressions of our destinations:

<https://www.se-tours.de/de/reiseinfos/reisevideos>

10. We are looking forward to your Feedback!

We need your support for our effort to continue improving our service quality before and during the trip. Your feedback, comments and suggestions are much appreciated!

You will receive an evaluation form at the end of the cruise and we kindly ask you to fill it in and return it to us. On board, you will find a designated box for this purpose. Everything is done anonymously, if you prefer so. You may also hand in the survey form directly to our cruise management or provide feedback to us via e-mail or post.

Alternatively, you can also rate us online on our website:

<https://www.se-tours.de/de/reiseinfos/reisefeedback>

Do you have a Facebook or Instagram account?
Perfect! Then take us with you on your voyage and
let us share your wonderful holiday moments.



Tag us on Instagram:

@setoursgmbh #setours #radundschiff #setoursmomente
#setoursreisen #sefluss

At the end of the season, we reward the best contribution with a SE-Tours travel voucher worth 250 Euro.

11. Checklist for your Holiday

- ✓ Check validity of Passport/ ID-Card, renewal may be necessary
- ✓ Check credit cards & travel documents
- ✓ Store your valuables
- ✓ Prepare travel medical kit and prescription medication
- ✓ Check travel insurances
- ✓ Leave your holiday address and phone number with friends and family
- ✓ In your carry-on baggage belongs:
 - Passport and/or ID
 - Travel information
 - Embarkation address
 - Medication
 - Participant passes/Voucher
 - Parking booking confirmation/tickets for arrival and departure

12. Last but not least

We recommend that you to bring along copies of your key documents (carried separately from the originals). In case you lose the original documents, the copies will help to speed up the replacement process.

We wish you exciting cycle tours and a pleasant journey!